

Changing
Block Telecoms
for the better

urbancoms

voice and data solutions

Urbancoms has been successfully delivering tailored telecoms solutions to the Residential Block Management industry for more than 5 years.

At the core of the company is a determination to simplify the entire process for the Block Management industry, spearhead market transparency with no obligatory long-term contracts, and ultimately make life as easy as possible for property managers.

Our ethos - and key to organic growth within the Block Management industry - is simple. **We understand the way you work** and do everything in our power to make things as easy as possible for you.

Transferring your existing telecoms solutions couldn't be easier. We handle the entire process and take care of all the paperwork, from new installations, transferring existing services, fault reporting, and billing, so that you can focus on other important things. Our packages are competitive and include a range of services from lift lines, front gates, CCTV, plant room controls, concierge front desks, hosted telephony and many more.

Why Urbancoms?

Here at Urbancoms, we pride ourselves on always delivering a professional and proficient service. As an established specialist in Block Management, we have put in place a number of tailored services to ensure that everything runs smoothly for our clients.

These include:

- ▶ 90-day rolling contracts (section 20 compliant)
- ▶ Up to 35% reduction in service charges, compared with BT pricing
- ▶ New installations of analogue lines
- ▶ Seamless transfer of services
- ▶ Flexible billing ensure accurate cost-centre management
- ▶ Single point of contact and dedicated management across your entire portfolio
- ▶ Free of charge analysis of telephone bills
- ▶ Third Party liaison with lift and CCTV companies
- ▶ Fast and efficient fault reporting
- ▶ Mobile SIM cards 90-day rolling contracts
- ▶ Fixed IP SIM cards for CCTV, or Machine to Machine

Who do we work with?

We work with leading and prestigious companies within the industry:

Andrew Leasehold Management

Chesterton

Countrywide

Crabtree Properties

HML Group

Huggins Edward & Sharp

Knight Frank LLP

Maunder Taylor

Premier Estates Ltd

What do our clients and partners say...

"Urbancoms specialises in residential block management. Not only do they manage all of our phone systems in our offices, they also manage the phone systems at those blocks of flats where we have porters' phones, lift emergency phones, and so forth.

We have been working with Urbancoms for 5 years. When there is a fault it is rectified promptly, their technicians have the skills necessary to improve and rectify systems when we need that, and there has always been cost savings when we have transferred a new contract to them."

Bruce Maunder Taylor
Maunder Taylor

MAUNDER TAYLOR

"We had enquired about switching a number of telephone lines away from various providers in order to streamline them under one provider. Not only did they offer a very competitive rate, they also handled the whole switchover process efficiently and hassle-free, which is exactly what we were looking for. They identified all the phone lines and what they related to, something which we did not have previously, making our administration much more accurate."

Richard Nubel AIRPM
Knight Frank LLP

 **Knight
Frank**

"Since we started using Urbancoms our lives have been so much easier if there are problems with any BT lines. We have started transferring a lot more of our blocks over because of the efficiency.

The biggest plus for us is when you call Urbancoms you get an answer straight away and not an automated service that ends up putting you through to the wrong department. This company has helped so much that we can concentrate on other important things."

Lesley Richards
HML Hawksworth

 **HML GROUP**

urbancoms

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